



SHIPPING AND POSTAGE

POSTAGE AND DELIVERY COSTS

- Standard delivery within Australia \$9.90AUD Flat rate
- Express delivery within Australia \$12.90AUD Flat rate

POSTAGE AND DELIVERY INFORMATION

- Lyn Rose Boutique delivers via registered mail with Australia Post including a tracking number.
- Please allow 1-2 days for postage and handling.
- Please allow 3-7 business days for standard delivery.
- Express postage cannot be guaranteed for next day delivery due to our location in rural Victoria. We will do our best to ensure your delivery reaches you in a timely manner.
- Lyn Rose Boutique cannot be held liable for any postal delays, lost or damaged goods that may occur by our postal couriers or any person/s that handle your parcel/s once they leave our store.
- *Please note Public holidays and busy periods (e.g. Christmas) may cause a delay in shipping.
- If an item is unavailable, the item will be refunded in full.

NOT THE RIGHT FIT?
Do you require a different size?

We will strive to describe each item accurately to ensure you chose the correct size for you, however we do understand that sizing can be tricky, and an exchange may be required.

- If you've chosen the wrong size or the item doesn't fit quite right, we will exchange your item for the correct size (subject to availability).
- If we don't have the correct size in stock, a store credit will be issued. Store credits will be valid for 6 months from the date of purchase.
- To be eligible for an exchange, please contact Lyn Rose Boutique (tracey@lynroseboutique.com.au) to arrange your return within 10 days from the date of purchase.
- A receipt must be provided as proof of purchase.

FAULTY ITEM?
RETURNS/ EXCHANGE POLICY

Every effort has been made to thoroughly check all garments and products prior to being sent out.

An exchange or credit note will be provided only where the following apply:

- Item/s are in saleable condition along with original packaging and all tags attached.
- Item/s are not worn, damaged, altered or washed.
- We don't exchange items for change of mind.
- Exchanges cannot be made on sale items as these are usually last sizes in stock so please choose carefully.
- Refunds are reserved for manufacturing faults only.
- Please post your return as within 10 days of purchase using a postal service with a tracking number.
- All postage for returns and exchanges (excluding refunds) is at the buyers' expense.

- Returns will be approved at Lyn Rose Boutique's discretion.